

CUSTOMER REQUEST FORM

For Branch Use Only (Encircle count of Service Request)

1 2 3 4 5 6 7 8 9

A/C No.: CIF ID: Date: Name:

Updation will be done for all accounts linked to Customer ID (wherever applicable)

DELIVERABLES RELATED

Indus PayWear (Wearable) Request:

Select wearable type
(Will be dispatched to Registered Address):

- ☐ Mobile Sticker
- ☐ PayWear Ring (Black) Ring size: S/M/L/XL_____
- ☐ Grey Watch Clasp

☐ I understand that the wearable setup requires an NFC-enabled Android phone using the Indus PayWear Application. However, the app is available on both App Store (iOS) and Play Store (Android) for managing the wearable.

☐ I hereby authorise IndusInd Bank Ltd to issue me the above selected Wearable and debit my bank account with the first year fee & subsequent annual fee as and when applicable. I have also read the Terms & Conditions applicable to the use of Indus PayWear, as listed on indusind.com and confirm my acceptance of the same.

Customer Signature

Card Related Requests:

- ☐ New Card Issuance (Card Type: _____)
- ☐ Card Upgrade (Card Type: _____)
- ☐ Replacement Card

Note:- As per RBI guidelines, all New Debit Card issued by default will be enabled on Domestic ATM and Domestic POS only.

☐ Existing Card:Debit Card No.

- ☐ PIN Issuance ☐ Card Hotlisting ☐ Service Enablement

Choose Services*: (*Applicable for existing card only)

- ☐ Go Domestic (Card access enabled for all Point of Sale (POS) terminals and ATM machines within India)
- ☐ Go Online (Card access enabled for all online establishments & standing instructions dealing in INR currency only)
- ☐ Go Contactless (Card access enabled for all 'Tap & Pay' terminals & payment using SamsungPay, JioPay etc in INR currency only)
- ☐ Go International (Card access enabled for all ATM, POS, Tap & Pay terminals, wallets, standing instructions & online establishments outside India)
- ☐ All of the above

☐ **Cheque Book:** Cheque Book Qty.
(Each Cheque Book has 25 leaves)

☐ **Internet Banking:** ☐ Registration ☐ Reset Login Password
☐ Activate/ Unlock User ID

STATEMENT / PASSBOOK RELATED

☐ Statement for the period to ☐ Physical statement ☐ E-mail statement

☐ Register & Issue Passbook ☐ Duplicate Passbook Issuance ☐ Cancel the Passbook Issuance ☐ De-Register Physical Statement
(Charges applicable)

BANKER'S VERIFICATION RELATED

☐ Signature ☐ Photo ☐ Address Purpose:

ALERT RELATED

Account Balance Alerts: ☐ Weekly

Transaction Alerts:

Debit Transaction Threshold Value: ☐ > 0 ☐ > 500 ☐ > 1000 ☐ > 5000 ☐ > 10000 ☐ > 20000 ☐ > 50000

Credit Transaction Threshold Value: ☐ > 0 ☐ > 500 ☐ > 1000 ☐ > 5000 ☐ > 10000 ☐ > 20000 ☐ > 50000

De-register for Account Balance Alerts: ☐

STOP PAYMENT RELATED

☐ Stop Payment Stop Payment for Cheque No. from to

Value of Cheque	Date of Cheque	Payee Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Reason for Stop Payment:



TERM DEPOSIT RELATED (Fixed Deposit / Recurring Deposit)

☐ Duplicate Term Advice Issuance (Mentioned Term Deposit Account Nos.) _____

☐ Please link my/our Term Deposit Account No. _____ to my/our CASA Account No.

☐ Please delink my/our Term Deposit Account No. _____ to my/our CASA Account No.

CERTIFICATE RELATED

☐ Interest Certificate ☐ TD ☐ CASA ☐ Both For the period to

☐ Balance Certificate ☐ TD ☐ CASA ☐ Both as on

☐ TDS Certificate For the period to

AADHAAR ENABLED PAYMENT SERVICES

☐ No, I do not want to enable AEPS (Cash Withdrawal/Purchase/Funds-transfer) debit *\$ transaction services for my Savings/Current Account with the Bank

☐ Yes, I hereby confirm that I want to avail AEPS (Cash Withdrawal/Purchase/Funds-transfer) debit transaction services for my Savings/Current Account with the Bank

*Cash deposit, balance enquiry and mini-statement services would remain enabled on AePS.

#In case of non-selection of either options, AePS would remain disabled. \$Customer can enable / disable AePS by visiting branch or through digital channels.

Signature

DECLARATION

I have read all Terms and Conditions applicable and understood the Scheduled of Changes (SOC) at www.indusind.com

(In case of Current Account, rubber stamp required)

Customer Signature /
Authorised Signatory

(In case of Current Account, rubber stamp required)

Customer Signature /
Authorised Signatory

(In case of Current Account, rubber stamp required)

Customer Signature /
Authorised Signatory

(In case of Current Account, rubber stamp required)

Customer Signature /
Authorised Signatory

Consent to Use, Share and Disclose Registered Communication Contact Details

I/We hereby **ACCEPT, AUTHORISE, CONFIRM AND PERMIT** IndusInd Bank Limited ("Bank") to **USE, SHARE AND DISCLOSE** any/all of my/our registered communication contact addresses/details (postal, e-mail, mobile number, social media platforms/channels etc.), that I/we have willingly registered/shared with the Bank for the purpose of (A) receiving information, either from the Bank, Central KYC Registry and/or through any of the Bank's authorised Service Providers/ Agency(ies)/ Professional Advisors related to the operations of my/our account(s)/services availed by me /us from the Bank; and/or (B) API based authentication where my/our details are being auto fetched/populated to process my banking requests/applications on/through the Bank's Web Applications/Systems; and/or (C) any kind of promotional/research/feedback based exercise about the Bank's products/services that I/we must/may be made aware for general consumption or to provide feedback as an existing customer of the Bank; until such time I request/notify the Bank to stop sending communication to any/all of my/our registered communication addresses/details as per the Bank's defined process and knowing that the Bank will ensure security and confidentiality to all my communication contact details provided by me/us. If I am /we are or become a Non Resident Indian (NRI) / foreign national, I confirm that the following consent is well within my capacity as a Non-Resident Indian and by doing so I do not violate or breach in any manner the regulations or statutes of the country of my residence as are applicable to me.

Notwithstanding anything contained herein above, in case I/we opt out from the above and tick 'NO' below, the Bank shall be entitled to use/share/disclose my communication contact addresses/details to send me/us all communication either through select/mandated communication channels, those that are deemed necessary for the (A) smooth processing of my/our account operations/service request(s) (B) for general awareness and/or (C) any statutory action required to be undertaken by me/us as per the applicable laws and guidelines/regulations/directions/notifications prescribed by the Reserve Bank of India, Ministry of Finance India, government/quasi-government authorities and any other authorities governing the financial and banking operations whether in India or outside India.

☒ Yes ☐ No

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FOR BANK USE ONLY

Employee Name:

Request No.

ECN Stamp & Signature

Branch Seal

CUSTOMER ACKNOWLEDGEMENT

Date

Employee Name:

Request No.

ECN Stamp & Signature

Branch Seal